

## **EQUASS 2018 training for social service providers**

### **Implementing and making the transition to EQUASS 2018**

## **Programme**

<b>Dates:</b>	<b>12-13 June 2017 – 1,5 day</b>
<b>Location:</b>	<b>Hotel Fenix Tuela Porto ***</b> <b>Rua Arq. Marques da Silva, 200 - 4150 - 483 Porto</b>
<b>Trainers:</b>	<b>Guus van Beek</b>
<b>Language:</b>	<b>English</b>
<b>Target group:</b>	<b>Service providers interested in implementing and/or making the transition to EQUASS Assurance 2018 and EQUASS Excellence 2018</b>

### **Objectives and contents:**

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1. Understanding the EQUASS 2018 system and requirements for EQUASS Assurance
2. Understanding the requirements of presenting the results in EQUASS Assurance 2018 system (stage 2)
3. Understanding the EQUASS 2018 system and requirements for EQUASS Excellence
4. Understanding the requirements of presenting the results in EQUASS Excellence 2018 system (stage 4)

### **Programme:**

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#### **12<sup>th</sup> June – Day 1 - EQUASS Assurance 2018**

**09.00 – 12.00**

- Introduction by APQ – Portuguese Association for Quality
- Understanding the EQUASS 2018 system and requirements for EQUASS Assurance
- Workshops and exercises of self-reflection of performance of implementation (stage 2 of the system)

**13.00- 17.00**

- Understanding the requirements of presenting the results in EQUASS Assurance 2018 system (stage 2)
- Workshops and exercises on selecting valid and relevant indicators and presenting the results for EQUASS Assurance 2018 application
- Information about the requirement for benchmarking (criteria 50)

**13<sup>th</sup> June – Day 2 - EQUASS Excellence 2018**

**09.00 – 14:00**

- Understanding the EQUASS 2018 system and requirements for EQUASS Excellence
- Workshops and exercises of internal evaluation / internal auditing to collect information about success of implementation (stage 3 of the system)
- Understanding the requirements of presenting the results in EQUASS Excellence 2018 system (stage 4)
- Workshops and exercises on selecting valid and relevant indicators and presenting the results for EQUASS Excellence 2018 application
- Information about presenting and assessing the benchmarking

## Price and registration:

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Registration (for both day 1 and 2) on: <https://ssp-porto.eventbrite.com>

Price: **140€** per participant (**126€** for APQ members) excluding VAT (if applicable).

Includes a lunch on day 1 and multiple coffee breaks and refreshments on day 1 and 2.

Until end of April 2017, get a 5 % reduction on your ticket price with the discount code **EARLYBIRD**